e-learn

**Date**: 0 5/02/2019

**Guide**: Mrs. Ankitha Philip

1. Project Overview?

*The E-Learn system software is a system that manages entire books store activities and provides respective functionalities for various types of visitors. It allows normal users to avail for membership, rent the books for desired days and buy various books. The main aim of the project is to provide smart security service to customers. This system provides fast and efficient information and thus making the service smarter. It is an interface for the customers for to purchase the books online and by the books for rent. . It provides an end to end solution to sell and manage books.*

*The project consists of mainly 3 modules such as Admin, Book Manager and Users. Admin control entire system, Admin can perform the process of approval and rejection of each user. Admin can view the orders that are made by each registered users, and view complaint and feedback form the users. The role of the book manager includes adding categories of books and their offers along with rental option and thus managing the fine procedures. They also provide option for online chatting. The User can view the categories of books that are added by the book manager. They can order and buy books a well as buy for rent according to their choice. The user needs to pay for the late return of the books. The user also has the option for adding complaints and feedbacks if any. Online payment is also possible to users who are already registered in the website.*

1. To what extend the system is proposed for?

*The E-Learn system software is a system that manages entire books store activities and provides respective functionalities for various types of visitors. It allows normal users to avail for membership, rent the books for desired days and buy various books. The main aim of the project is to provide smart security service to customers. This system provides fast and efficient information and thus making the service smarter. It is an interface for the customers for to purchase the books online and by the books for rent. . It provides an end to end solution to sell and manage books.*

1. Specify the Viewers/Public which is to be involved in the System?

*The end users of the system include the public users.*

1. List the Modules included in your System?

***Admin***

* *Approval of Registered users*
* *View the Orders that are made by the users.*
* *View the feedbacks and complaints from users.*

***Book Manager***

* *Add categories of books and their offers.*
* *Provide rental option for users.*
* *Managing fine procedures.*
* *Provide users with online chatting.*

***Users***

* *View the categories of books that are added by the Book Manager.*
* *Buy and order the books as well as buy the books for rent according to their choice.*
* *The user needs to pay for the late return of the books.*
* *Have the option for adding the complaints and feedbacks if any about the books.*
* *Online payment is also possible.*

1. Identify the users in your project?

*Admin, Book Manager and User*

1. Who owns the system?

*Book Manager*

1. System is related to which firm/industry/organization?

*Book Store*

1. Details of person that you have contacted for data collection?

*Fahed Book Stall*

*Padickal Building,*

*Kanjirappally,*

*Kottayam,*

*686507*

1. Questionnaire to collect details about the project? (min 10 questions, include descriptive answers, attach additional docs (e.g. Bill receipts, certificate models), if any?)
2. *What are the difficulties that you face during this manual process?*

*Yes.it is very time consuming, require more space to keep the paper documents and the people should enquire directly about the details about the books.*

1. *How you manage large orders from different customers?*

*Order is managed based on priority.*

1. *Are there any offers along with the orders?*

*Yes. There are offers along with large purchase.*

1. *Is your store providing any rental option?*

*Yes.*

1. *Did you sell used books?*

*Yes.*

1. *What is the price difference between used books and new books?*

*The price of the used books is the half of the actual price.*

1. *What is the price when you give the land for rent?*

*Based on the number of days.*

1. *How to manage the fine procedures, when the late return of the book by Customers?*

*Price will increment according to late.*

1. *Are you satisfied with your business?*

*Yes.*

1. *What you think when this process done through online?*

*It is a very good idea compared with manual process. This will make*

*Secure, efficient and also can save the time.*